



WORKFORCE INNOVATIONS: OPTIMIZING USE OF STAFFING AVAILABLE

November 3, 2010, Foster City, California

Item	Presenter(s)	Time
Networking and Refreshments		8:30
I. Welcome	Ray Towne, Foster City	8:45
II. Workshop Overview	Cheryl Davis, BAYWORK Chair	8:50
III. Increased Use of Technology		
A. Survey Findings	Joanna DeSa, Sunnyvale	9:00
B. SFPUC's Use of Field Computing and Automated Meter Reading	Kevin Barry, Heather Pohl, SFPUC	9:10
C. San Jose's Use of Geographic Information System Technology	Tim Hayes, San Jose/Santa Clara Water Pollution Control Plant	9:25
D. Discussion of Future Possibilities	All	9:40
IV. Modification of Work Processes and Classifications		
A. Survey Findings	Patrick Sweetland, Daly City	9:50
B. Foster City's Consolidation of Roles and Responsibilities	Ray Towne, Foster City Sergio Ramirez	10:00
C. North Marin Water District's Restructuring of Construction, Operations and Maintenance Groups	Robert Clark, North Marin Water District	10:15
D. Discussion of Future Possibilities	All	10:30
V. Break		10:40
VI. Hybrid Approaches and Ideas for the Future		
A. Survey Findings	Dianne Landeros, North Marin Water District	10:55
B. EBMUD's Integrated Approach to Upgrading Productivity and the Knowledge of Wastewater Treatment Operators	John Walker, EBMUD	11:05
C. Opportunities for Efficiency at the Agency and Inter-Agency Level	Ray Busch, San Leandro Water Pollution Control Plant	11:20
D. Discussion of Future Possibilities	All	11:35
VII. Wrap Up and Future Actions	Cheryl Davis, BAYWORK Chair	11:45