

# AGENDA

## 2<sup>ND</sup> WEST COAST WATER/WASTEWATER UTILITIES WORKSHOP ON WORKFORCE DEVELOPMENT

January 29, 2010

### Morning Session

<u>TIME</u>	<u>TOPIC</u>	<u>SPEAKER</u>
8:15 – 8:45	Registration	
8:45 – 9:00	Welcome and opening comments	Beau Goldie, SCVWD
9:00 – 9:15	Workshop Purpose and Format	Cheryl Davis, BAYWORK Chair
	<b><u>Morning Focus</u> – 5 business models for giving staff the information they need to do quality work</b>	
9:15 – 9:40	<b>MODEL I</b> Designing Around Identification of Needed Staff Competencies	Jim McPherson, Union Sanitary District
9:40 – 10:05	<b>MODEL II</b> Designing Around the ISO Certification Process	Jim Fiedler, SCVWD
10:05 – 10:25	Participant Input on Guidance Document and Regional Collaboration	Group Discussion
10:25 – 10:35	<b>MORNING BREAK</b>	
10:35 – 11:00	<b>MODEL III</b> Designing Around New Operation/Maintenance Needs	Jennifer Crosby, Metro Vancouver
11:00 – 11:25	<b>Model IV</b> Designing Around Regulatory Requirements	Rick Andersen/Rich Gould, Zone 7
11:25 – 11:50	<b>MODEL V</b> The College Business Model	Todd Thomas, Colorado Springs Utilities
11:50 – 12:10	Participant Input on Guidance Document and Regional Collaboration	Group Discussion
12:10 – 1:10	<b>LUNCH</b>	

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### Afternoon Session

#### **Afternoon Focus – how to sessions on the personal touch and the high tech touch**

1:10 – 1:35	Mentoring – For Pre-Journey Level Staff	Steve Dominguez, Delta Diablo Sanitation District
1:35 – 2:00	Mentoring – For Leadership Development	Maria Marques, EBMUD
2:00 – 2:25	Creation of Learning Community	Bert Weiss, North Coast County WD
2:25 – 2:45	Participant Input on Guidance Document and Regional Collaboration	Group Discussion
2:45 – 2:55	<b>AFTERNOON BREAK</b>	
2:55 – 3:20	Video Capture in Technical Knowledge Management	Shane Chapman, MWD
3:20 – 3:45	Use of Wiki-Type Software to Build Knowledge Management Systems	Jim Smith, EBMUD
3:45 – 4:05	Participant Input on Guidance Document and Regional Collaboration	Group Discussion
4:05 – 4:25	Workshop Wrap-up and Discussion of Future Action Items	Cheryl Davis, BAYWORK Chair