

## MISSION-CRITICAL PROFILE

Name: Sheree English

Organization: San Jose Water Company

**Job Category (Check one below):**

- |                                                     |                                                                                   |
|-----------------------------------------------------|-----------------------------------------------------------------------------------|
| <input checked="" type="checkbox"/> Water Treatment | <input type="checkbox"/> Electronic Maintenance Technician/ Instrument Technician |
| <input type="checkbox"/> Water Distribution         | <input type="checkbox"/> Electrician/Electrical Line Worker                       |
| <input type="checkbox"/> Wastewater Treatment       | <input type="checkbox"/> Machinist/Mechanic                                       |
| <input type="checkbox"/> Wastewater Collections     | <input type="checkbox"/> Other                                                    |

1. Please describe the work you do:

I monitor all of the processes at the plant to ensure our finished water is meeting state standards. This involves making chemical changes, lab tests, routine inspections and maintenance.

2. What combination of education, vocational training, apprenticeship, experience, and/or skill did you obtain in order to be qualified and selected for your job?

I got a Grade II Water Treatment license by studying the Ken Kerri course at Sacramento State, then I worked as a distribution operator for a few years, then got a Grade III license which qualified me for this position.

3. What do you like best about your job?

Working with the most precious resource on the planet. Love the variety of activities. I'm always learning.

4. Please tell us about the projects and activities you have enjoyed most in your work in the water/wastewater field, and what made them rewarding.

Working outside in nature has been rewarding.

5. What qualities and capabilities are needed in order for a person in your area of expertise to be successful in the water/wastewater industry?

A person needs to be dedicated, conscientious and detail-minded.

6. Do you have any advice for an individual who is considering pursuing a career in your field in the water/wastewater industry?

Go for it! It's an awesome career full of growth and potential.