



## AGENDA: THIRD WEST COAST WATER UTILITIES WORKSHOP NOVEMBER 3, 2011

### EFFECTIVE USE OF INFORMATION TECHNOLOGY TO ADDRESS WORKFORCE CHALLENGES

- 8:30 - 8:45**     **Welcome / Purpose of Workshop**  
Jill Duerig, General Manager, Zone 7  
Cheryl Davis, Baywork Chair
- 8:45 - 9:00**     **“Bridging the IT Gap to Support our Workforce Goals”**  
Tim Worley, Executive Director, Cal/Nevada AWWA
- 9:00 - 9:45**     **Geographic Information Systems/Global Positioning Systems**  
Tim Hayes, City of San Jose  
Carl Von Stetten, Central Contra Costa Sanitary District  
Jeff Hobbs, San Jose Water
- 9:45 - 10:30**    **SCADA**  
Clifford Chan, EBMUD  
Scott Peterson, San Jose Water  
Curt Rayer, San Jose Water  
Sandy Smith, Tampa Bay Water
- 10:30 - 10:45**   **MORNING BREAK**
- 10:45 - 11:30**   **Use of IT to Support Training & Knowledge Management**  
Distance Learning - Videoconferencing  
Jim McPherson, USD  
Distance Learning - Webinars  
Ed Sullivan, EBMUD  
Video Standard Operating Procedures  
Doug Gey, Laney College  
mIToolbox  
Carolyn Jones, SFPUC
- 11:30 - 12:15**   **Use of Mobile Devices**  
Clifford Chan, EBMUD  
Ken Salmon, SFPUC  
Leonard Robb, Littleton/Englewood Wastewater Treatment Plant
- 12:15 - 1:00**     **LUNCH**
- 1:00 - 2:30**     **Breakout Sessions by Interest Area**
- 2:30 - 2:45**     **AFTERNOON BREAK**
- 2:45 - 3:45**     **Report Back to Board Room**
- 3:45 - 4:00**     **Discussion of Next Steps**